

**Please call our Customer Service Center at 1-800-423-2765 if you have any questions about benefits or how to file your claim.**

**Follow these instructions to complete this form.**

1. Complete **Sections A and B** in full.
2. Complete and sign **Section C**.
3. Have your physician complete **Section D** in full and sign.
4. Please provide an itemized bill or form from the hospital. Retain copies for your records. Send the completed form and bills to:

**The Lincoln National Life Insurance Company**  
**PO Box 2609, Omaha, NE 68103-2609**  
**Fax: (888) 735-7636 Phone: (800) 423-2765**  
**Email: [fileclaim@lfq.com](mailto:fileclaim@lfq.com)**

Incomplete forms may delay processing of the claim.

**Section A - Employee and Patient Information (to be completed by Employee)**

**Employee Information**

|   |  |
|---|--|
| Employer Name:<br>_____   | Policy Number:<br>_____                                |
| Employee's Name: (First, Middle, Last)<br>_____/_____/_____                         |  |
| Employee's Birthdate: (MM/DD/YYYY)<br>____/____/_____                               | Employee's Work ID or Social Security Number:<br>_____ |
| Employee's Address: <input type="checkbox"/> Check if address is new<br>_____       |  |
| City/State/Zip:<br>_____/_____/_____  |  |
| Employee's e-mail:<br>_____   | Employee's Telephone Number:<br>____-____-_____        |
| Employee's Gender:<br><input type="checkbox"/> Male <input type="checkbox"/> Female | Date Last Worked: (MM/DD/YYYY)<br>____/____/_____      |

**Patient Information**

|  |  |
|--|--|
| Patient Name: (First, Middle, Last, if not employee)<br>_____/_____/_____  |  |
| Relationship to Employee:<br><input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other | Patient's Birthdate: (MM/DD/YYYY)<br>____/____/_____ |
| Patient's Gender: (if not employee)<br><input type="checkbox"/> Male <input type="checkbox"/> Female   |  |

Please check the box(es) that best describes your claim.

|   |   |   |
|---|---|---|
| <input type="checkbox"/> Accident Hospital Admission<br><input type="checkbox"/> Accident Hospital Daily Confinement<br><input type="checkbox"/> Accident Intensive Care Admission<br><input type="checkbox"/> Accident Intensive Care Daily Confinement<br><input type="checkbox"/> Accidental Death<br><input type="checkbox"/> Air Ambulance Transportation<br><input type="checkbox"/> Alternative Care/Rehab Facility Daily Confinement<br><input type="checkbox"/> Blood, plasma, platelets<br><input type="checkbox"/> Burns<br><input type="checkbox"/> Common Carrier Death<br><input type="checkbox"/> Concussion<br><input type="checkbox"/> Dental Crown<br><input type="checkbox"/> Dental Extraction<br><input type="checkbox"/> Dislocations<br><input type="checkbox"/> Education<br><input type="checkbox"/> Emergency Care Treatment<br><input type="checkbox"/> Epidural/Cortisone Pain Management<br><input type="checkbox"/> Eye - Removal of foreign object<br><input type="checkbox"/> Eye - Surgical repair<br><input type="checkbox"/> Family Care<br><input type="checkbox"/> Fractures | <input type="checkbox"/> Ground Ambulance<br><input type="checkbox"/> Hemiplegia<br><input type="checkbox"/> Initial Care Visit<br><input type="checkbox"/> Laceration<br><input type="checkbox"/> Lodging<br><input type="checkbox"/> Loss of Arm and Leg<br><input type="checkbox"/> Loss of Both Arms<br><input type="checkbox"/> Loss of Both Arms and Both Legs<br><input type="checkbox"/> Loss of Both Legs<br><input type="checkbox"/> Loss of Finger, Thumb, Toe<br><input type="checkbox"/> Loss of Hand, Foot, Arm, Eye, or Hearing in One Ear<br><input type="checkbox"/> Loss of Hearing in Both Ears<br><input type="checkbox"/> Loss of Sight in Both Eyes<br><input type="checkbox"/> Loss of Speech<br><input type="checkbox"/> Major Diagnostic Exam<br><input type="checkbox"/> Medical Mobility Devices<br><input type="checkbox"/> Modification to Home/Auto<br><input type="checkbox"/> Motor Vehicle Death<br><input type="checkbox"/> Motor Vehicle Injury<br><input type="checkbox"/> Paraplegia<br><input type="checkbox"/> Physical, Occupational, and Chiropractic Therapy #_____ of appointments | <input type="checkbox"/> Physician Follow up Visits #_____ of visits<br><input type="checkbox"/> Prosthesis<br><input type="checkbox"/> Quadriplegia<br><input type="checkbox"/> Safe Driver Injury/Death: Air Bag<br><input type="checkbox"/> Safe Driver Injury/Death: Seat Belt<br><input type="checkbox"/> Safe Driver: Air Bag<br><input type="checkbox"/> Safe Driver: Seatbelt<br><input type="checkbox"/> Safe Rider Injury/Death: Motor Vehicle Helmet<br><input type="checkbox"/> Safe Rider: Other Helmet (bicycle, scooter, skateboard, etc.)<br><input type="checkbox"/> Safe Rider: Helmet<br><input type="checkbox"/> Severe Traumatic Brain Injury<br><input type="checkbox"/> Skin Grafts<br><input type="checkbox"/> Spouse Training<br><input type="checkbox"/> Surgical Benefits<br><input type="checkbox"/> Transportation<br><input type="checkbox"/> Transportation of Remains<br><input type="checkbox"/> Wheelchair - Expected <1 year<br><input type="checkbox"/> Wheelchair - Expected >1 year<br><input type="checkbox"/> X-Ray |
|---|---|---|

**Section B - Accident Details**

|  |  |   |  |
|--|--|---|--|
| Date of Accident: (MM/DD/YYYY)<br>_____/_____/_____  |  | Where did the accident happen?<br>_____           |  |
| Is Accident related to employment? <input type="checkbox"/> Yes <input type="checkbox"/> No  | Were you driving? <input type="checkbox"/> Yes <input type="checkbox"/> No | If yes, please provide a police report.           |  |
| Is Accident an auto accident? <input type="checkbox"/> Yes <input type="checkbox"/> No   |  |   |  |
| Explain the injuries and how the accident happened:<br><br>_____   |  |   |  |
| If patient is deceased, please provide a copy of the certified death certificate. Please provide an itemized bill from the hospital, lab reports radiology reports, pathology reports, clinical diagnosis, and any other medical record documentation to support your claim. |  |   |  |
| Were you hospitalized?<br><input type="checkbox"/> Yes <input type="checkbox"/> No   | Admission Date: (MM/DD/YYYY)<br>_____/_____/_____                          | Discharge Date: (MM/DD/YYYY)<br>_____/_____/_____ |  |
| Name of Hospital:<br>_____   | City/State/Zip:<br>_____   | Hospital Telephone Number:<br>_____-_____-_____   |  |

**Payment Method**

**Please select a method of payment to receive your benefits.** If no method of payment is selected, you will receive a check for your benefits.

**Select Payment Type:**     Direct deposit into my account  
    Send me a check

9-Digit Routing Number: \_\_\_\_\_

Account Number: \_\_\_\_\_

Financial Institution Name: \_\_\_\_\_

**Banking Type:**     Personal     Business

**Account Type:**     Checking     Savings

**Section C - Authorization For Release of Information**

- In connection with a claim for benefits, I (the undersigned) **authorize** any physician, medical professional, pharmacist or other provider of health care services, hospital, clinic, other medical or medically related facility; insurance or reinsurance company; government agency; department of labor; acquaintance; group policyholder; employer; or policy or benefit plan administrator to release information from the records of:

|  |
|--|
| Patient's Name: (First, Middle, Last) _____ / _____ / _____  |
| Patient's Birthdate: (MM/DD/YYYY) _____ / _____ / _____ Social Security Number: <u>XXX-XX-</u> _____ |

- Information to be released (hereinafter referred to as "My Information"):**

  - data or records regarding my medical history, treatment, prescriptions, consultations [including medical and psychological reports, records, charts, notes (excluding psychotherapy notes), x-rays, films or correspondence, and any medical condition I may now have or have had];
  - any information regarding insurance coverage, claims or benefits; and/or
  - any information, data or records regarding my activities (including records relating to my Social Security, Workers' Compensation, retirement income, financial information, earnings and employment history).
- Information to be released to:** The Lincoln National Life Insurance Company ("Lincoln")  
 PO Box 2609  
 Omaha, NE 68103-2609
- I understand My Information will be used by Lincoln to evaluate and administer my claim for benefits. I also authorize Lincoln to release My Information as follows:**

  - to its reinsurer, or other persons or organizations performing business or legal services in connection with my claim(s); or
  - to a vendor, approved by Lincoln, which specializes in the application for Social Security Disability Benefits
  - to vendors/consultants providing me with wellness, disability or leave related services as part of an employer sponsored benefit plan; or
  - for self-insured disability plans only, to my employer; or
  - for fully insured plans, I understand the information obtained with this Authorization may be used in discussions between Lincoln and my employer regarding my functional capacity, and any related restrictions and limitations, in order to facilitate my return to work; or
  - as otherwise may be required by law or as I may further authorize.
- I understand My Information may be subject to re-disclosure by the recipient and may no longer be protected by federal or state law. For Colorado claims, the disclosed information may not be re-disclosed or reused by the recipient under Colorado law.
- I understand that I may revoke this Authorization in writing at any time, except to the extent Lincoln has taken action in reliance on this Authorization. To initiate revocation of this Authorization, direct all correspondence to Lincoln at the above address. If written revocation is not received, this Authorization will be considered valid for a period of time not to exceed 24 months from the date of my signature below, or the duration of my claim for benefits, whichever is shorter.
- A photocopy of this Authorization is to be considered as valid as the original. I am entitled to receive a copy of this Authorization.

|  |
|--|
| <b>PATIENT SIGNATURE:</b> _____ <b>DATE:</b> (MM/DD/YYYY) ____ / ____ / ____<br>Legal representative (nearest relative, legal guardian, or appointed representative) to sign only if patient is a minor, legally incompetent, or deceased. Power of attorney or guardianship must be attached. |
| <b>PRINT NAME:</b> (First, Middle, Last) _____ / _____ / _____<br>Relationship to Patient: (if legal representative signing) _____   |
| <b>ADDRESS:</b><br>Street: _____<br>City/State/Zip: _____ / _____ / _____  |
| <b>TELEPHONE NUMBER:</b> _____ - _____ - _____   |

**Section D - Physician's Statement (to be completed by Physician)**

|  |   |
|--|---|
| Patient's Name: (First, Middle, Last)<br>_____ / _____ / _____ |   |
| Patient's Birthdate: (MM/DD/YYYY)<br>_____ / _____ / _____     | Patient's relationship to employee:<br><input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Life Partner <input type="checkbox"/> Child |
| Patient's Address:<br>_____                                    |   |
| City/State/Zip:<br>_____ / _____ / _____                       |   |
| Primary Diagnosis with ICD10 code:<br>_____                    | Secondary Diagnosis with ICD10 code:<br>_____   |

|   |  |
|---|--|
| Is this condition the result of an accidental injury? <input type="checkbox"/> Yes <input type="checkbox"/> No   Date of Accident/Injury: _____ / _____ / _____<br>If Yes, please describe how the accident occurred: _____ |  |
| Is this condition the result of an illness? <input type="checkbox"/> Yes <input type="checkbox"/> No   Date symptoms first appeared: _____ / _____ / _____  |  |
| Is the patient's condition work related? <input type="checkbox"/> Yes <input type="checkbox"/> No   If Yes, explain: _____  |  |
| Have assistive medical devices been recommended for the claimant? <input type="checkbox"/> Yes <input type="checkbox"/> No<br>If Yes, give details: _____   |  |
| Was the patient treated in the ER? <input type="checkbox"/> Yes <input type="checkbox"/> No   If Yes, date seen in ER: _____ / _____ / _____<br>If Yes, name of hospital: _____   |  |
| Were x-rays performed? <input type="checkbox"/> Yes <input type="checkbox"/> No   Date: _____ / _____ / _____   Results: _____  |  |
| MRI/CT performed? <input type="checkbox"/> Yes <input type="checkbox"/> No   Date: _____ / _____ / _____   Results: _____   |  |
| Additional treatment date(s) for this condition: (MM/DD/YYYY) _____ / _____ / _____   _____ / _____ / _____<br>_____ / _____ / _____   _____ / _____ / _____  |  |

|  |   |
|--|---|
| Date first consulted for this condition: (MM/DD/YYYY)<br>_____ / _____ / _____   | Reported date of first symptoms: (MM/DD/YYYY)<br>_____ / _____ / _____  |
| Has the patient ever had same or similar condition? <input type="checkbox"/> Yes <input type="checkbox"/> No                                       | If Yes, please provide dates: (MM/DD/YYYY)<br>_____ / _____ / _____   _____ / _____ / _____   |
| Was this patient referred to you by another physician? <input type="checkbox"/> Yes <input type="checkbox"/> No                                    | If Yes, please provide the name and address of the referring physician:<br>Physician's Name: _____ / _____<br>Address: _____<br>City/State/Zip: _____ / _____ / _____ |
| Name of Hospital:<br>_____   | Address/City/State/Zip:<br>_____  |
| Hospital Telephone Number:<br>_____ - _____ - _____  | Dates Confined: (MM/DD/YYYY)<br>_____ / _____ / _____   _____ / _____ / _____   |
| Hospital Fax Number:<br>_____ - _____ - _____  | _____ / _____ / _____   _____ / _____ / _____   |
| Hospital Stay Type: (if applicable)<br><input type="checkbox"/> Inpatient <input type="checkbox"/> Outpatient <input type="checkbox"/> Observation |   |
| Nature of Surgical Procedure: (Describe fully, and provide CPTS and/or operative report)<br>_____  |   |

## Physician Verification

**Fraud Notice:** The statements on the previous page are true and complete to the best of my knowledge and belief.

Print Full Name: (First, Middle, Last)

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Medical Specialty:

\_\_\_\_\_

Phone Number:

\_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

Fax Number:

\_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

Address:

\_\_\_\_\_

City/State/Zip:

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Signature of Physician: \_\_\_\_\_

Date: (MM/DD/YYYY) \_\_\_\_/\_\_\_\_/\_\_\_\_\_

Tax ID Number: \_\_\_\_\_

NPI Number: \_\_\_\_\_

Are you, the physician, related to the patient?  Yes  No If Yes, what is the relationship? \_\_\_\_\_

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## Section E

**FRAUD NOTICES.** For your protection, certain states require that the following notices appear on this form.

**Alabama.** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**Alaska.** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete or misleading information may be prosecuted under state law.

**Arizona.** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Arkansas, Louisiana, Rhode Island and West Virginia.** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California.** For your protection California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado.** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Delaware.** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.

**District of Columbia.** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida.** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho.** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement or claim containing any false, incomplete or misleading information is guilty of a felony.

**Indiana.** A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**Kentucky.** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maine.** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland.** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota.** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire.** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**New Jersey.** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico.** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**Ohio.** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma.** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Oregon.** Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

**Pennsylvania.** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Puerto Rico.** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

**Tennessee, Virginia, and Washington.** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Texas.** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**FOR ALL OTHER STATES EXCLUDING CONNECTICUT AND KANSAS.** A person may be committing insurance fraud, if he or she submits an application or claim containing a false or deceptive statement with intent to defraud (or knowing that he or she is helping to defraud) an insurance company.