

Please Read

IMPORTANT INFORMATION



This is to inform you about some exciting changes to your 2025 CountryWide Legal Protector and Platinum Identity Theft & Credit Monitoring benefits.

CountryWide is migrating these plans to the new IdentityIQ platform, which offers enhanced features and improved user experience.

Action Needed

- **Platinum Identity Theft & Credit Monitoring Plan:** You may receive a temporary cancellation email followed by an activation email from Support@identityiq.com. This is a necessary step to activate your upgraded benefits on the new platform. Please note, the email from Support@identityiq.com is not spam.
- **Legal Protector Plan:** You will receive an activation email from IdentityIQ, but you should continue using the same member services number: **800-550-5297**. Please note, the email from Support@identityiq.com is not spam.
- You may have already received an activation email from Support@identityiq.com. Please check your promotions folder

Your current plan benefits and rates will remain the same. For more information, please refer to the detailed information included in the activation email from Support@identityiq.com.

